

## Jolly Festive Cashback Terms & Conditions

### 1. INTRODUCTION

- 1.1 Jolly Festive Cashback (the “**Promotion**”) is exclusive to members of CapitaStar Rewards (referred to as “Eligible Shopper”). Shoppers can download the CapitaStar mobile applications and sign up within the Apps as a member to qualify and participate in this Promotion. CapitaStar Rewards (Refer to [CapitaStar Rewards Programme](#)) is only awarded for the qualifying spend at participating CapitaLand Malls as shown in the table below.
- 1.2 The Promotion is organised by CapitaLand Retail Management Pte Ltd (“**Organiser**”) and shall be governed by these terms and conditions (“**T&Cs**”).
- 1.3 The promotion period (“**Promotion Period**”) is from **11 Nov to 24 Dec 2021 (Mondays to Fridays)**, both dates inclusive.
- 1.4 The Promotion mechanics of the “Jolly Festive Cashback” are as follows:
- 1.4.1 Eligible Shoppers must spend the minimum transactional value for the relevant participating CapitaLand Mall as shown in the table below (“**Qualifying Spend**”) to receive either the eCapitaVoucher (eCV) or the Molly My Childhood Series Character stamp (“**Reward**”). A Molly My Childhood Series Character stamp will also be awarded with transactional value of Singapore Dollars One Hundred and Fifty (S\$150) or more from the same participating CapitaLand Malls on the same day.

Promotions	Participating CapitaLand Malls	Qualifying Spend	eCV Reward / Molly My Childhood Character stamp
Free Parking	SingPost Centre (SPC)	S\$30	Free parking worth \$3.33
Jolly Festive Cashback	Aperia (A) Bugis Street (BS)	S\$80	S\$5 eCapitaVoucher
	Bedok Mall (BM) Bukit Panjang Plaza (BPP) Bugis+ (B+) Bugis Junction (BJ) Funan (FN) IMM (IMM) JCube (JC) Junction 8 (J8) Lot One Shoppers' Mall (LO) Plaza Singapura (PS) SingPost Centre (SPC) Tampines Mall (TM) The Atrium @ Orchard (TAO) Westgate (WG)	S\$150	S\$10 eCapitaVouchers + Molly My Childhood Series Character Stamp
Suburban Cluster 1 Exclusive	BM BPP LO TM	Spend additional \$50	Additional S\$5 eCapitaVouchers
			Limited to first 100 redemptions per day at BM, BPP and TM and first 150 redemptions per day at LO.  <u>Redemption period</u> At BM and TM: 11 to 24 Nov At BPP and LO: 11 Nov to 24 Dec
Top Spender Reward	The top two (2) spenders for the Jolly Festive Cashback Promotion will win a limited edition MEGA SPACE MOLLY each.		

- 1.4.2 Eligible Shoppers can combine any number of receipts with transactional value of Singapore Dollars Twenty (S\$20) or more from the same participating CapitaLand Malls on the same day (“**Eligible Transaction/ Receipt**”) except for receipts from supermarkets (FairPrice, FairPrice Finest, Cold Storage, Raffles City Market Place and GIANT) which will not be accepted as a qualifying receipt for the purposes of this Promotion to satisfy the Qualifying Spend subject that at least one of the receipts be a minimum transactional value of Singapore Dollars Fifty (S\$50).
- 1.4.3 Eligible Shoppers can combine any number of Eligible same-day Transaction/ Receipt within the same mall, per day to qualify for the eCV Reward from Mondays to Fridays only. **Only receipts snapped and uploaded to the CapitaStar app on the same day of purchase will be accepted.** For purchases made via eCapitaVouchers, Eligible Shoppers are still required to snap the receipts and upload to the CapitaStar app on the same day of purchase. For purchases made via DBS payment mode – DBS/POSB Credit or Debit cards and DBS Paylah! (DBS Paylah! account must be link to CapitaStar app) no scanning of receipt(s) necessary. Receipts with transactional value of less than Singapore Dollars Twenty (S\$20) are not accepted, for this Promotion, to be combined to meet the Qualifying Spend.
- 1.4.4 Each Member may receive a maximum of one Reward per Mall per day of the Promotion Period, capped at S\$15 eCV (regardless of amount spent).
- 1.4.5 The eCV Reward at participating malls will be available for redemption through the CapitaStar app from **10am on each day of the Promotion Period**. Eligible Receipts snapped and submitted through the CapitaStar app before 10am will not qualify for the Promotion.
- 1.4.6 The eCV Reward will be automatically credited directly into the Qualifying Eligible Member’s CapitaStar App upon qualification of all Eligible Receipt(s) snapped and approved.
- 1.4.7 Only approved receipt(s) that qualify for the Jolly Molly Cashback Promotion will be eligible to participate in the Top Spender promotion.
- 1.4.8 Receipts from supermarkets (FairPrice, FairPrice Finest, Cold Storage and GIANT), except for Cold Storage at Aperia, Don Don Donki and Scarlett Supermarket at JCube, Scarett Supermarket at Lot One (*opening end Nov 2021*), Eccellente by HAO Mart at Westgate and FairPrice at SingPost Centre; will not be recognized for the purposes of the Promotion.
- 1.4.9 The eCV Reward awarded in the Promotion will expire in 3 months from the date of issuance. Eligible Shoppers can tap on the “Voucher” tab from the CapitaStar App main screen to view the Reward and the expiry date.
- 1.4.10 The eCV Reward in this Promotion is provided on a first-come-first-served basis and redemption of the eCV Reward is subject to availability at each of the Participating CapitaLand Mall, while stocks last, Mondays to Fridays only.

## 2. **ELIGIBILITY**

- 2.1 Without limiting the generality of the above, the following persons shall **Not be eligible** for the Promotion:
- a. employees of any retail tenants in the Participating Malls; and
  - b. persons who the Organiser may decide to exclude at its discretion without notice and without providing any reason, at any time.
- 2.2 The Organiser reserves the right to disqualify any member who is found at any time (whether before or after the receipt of any eCV Reward) to be in breach of the relevant eligibility or

qualifying criteria. Any eCV Reward awarded to any member may be forfeited, and if collected, shall be returned to the Organiser promptly and may be dealt with the Organiser's sole discretion.

### **3. QUALIFYING SPEND**

- 3.1. Only the total final amount paid as indicated on the tax invoice(s)/ receipt(s) issued by the participating store(s) will be accepted for this Promotion. NETS or credit/debit card transaction slips are not acceptable in place of original copies of shopping receipts.
- 3.2. Receipt(s) from car grooming services, Plaza Singapura Gong Cha, Plaza Singapura Aroma Truffle, SingPost transactions, purchase of parking coupons, purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. CapitaVouchers / eCapitaVouchers or participating stores' vouchers), SISTIC transactions, AXS / SAM machines transactions and bill payments, purchase of lottery tickets, purchase of movie tickets and food and beverages at cinema, any transactions at pawn shops and money changer, bank and other financial institutions' transactions, transactions from pushcarts and stalls at temporary roadshows at the participating malls, **are not eligible** for use as a receipt in this Promotion. For purchases of goods and services made by instalments, only the instalment receipt showing the value of the purchase(s) made on the same day of the redemption, will be eligible for use as a receipt in this Promotion for CapitaStar Rewards programme. Receipt(s) from deposit placements, order placements, and payments using tenant / credit card loyalty points will not be accepted for the purposes of this Promotion.
- 3.3. The Organiser may reject any tax invoice, receipts and/or charge slip as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 3.4. The Organiser reserves the right to verify all purchases made by the Eligible Shopper and the tax invoice(s)/ receipt(s) before processing the redemption of the eCV Reward in the Promotion.
- 3.5. Receipts shall be considered expended for the purposes of this Promotion and other promotions in the CapitaLand Mall when it is used to redeem the eCV Reward. Receipts cannot be used for redemption of multiple eCV Rewards. Receipts cannot be used for redemption of more than one promotion at the CapitaLand Mall.

### **4. A JOLLY MOLLY CHRISTMAS DIGITAL REWARDS BY CAPITASTAR - MOLLY MY CHILDHOOD SERIES CHARACTER STAMPS**

- 4.1. From 11 November to 31 December, Eligible Shoppers will automatically receive a Molly My Childhood Series Character stamp via the CapitaStar app with transactional value of Singapore Dollars One Hundred and Fifty (S\$150) or more from the same Participating CapitaLand Malls on the same day.
- 4.2. Eligible Shoppers will receive either (i) Molly My Childhood Series Character stamp on the CapitaStar app with fixed reward ("Game Reward") or (ii) Molly My Childhood Series Memories stamp ("Game Token") upon meeting the qualifying promotion mechanics ("Qualifying Actions"). Game Reward(s) and Game Token(s) are issued on a randomized basis.
- 4.3. Eligible Shoppers who have collected all seven (7) Game Rewards are deemed to have completed the Game and will receive a chance to win 1 Million STAR\$ (equivalent to \$1,000 eCapitaVoucher) as part of CapitaStar's 10<sup>th</sup> Anniversary Lucky Draw.

#### 4.3.1 Progression of Game Reward(s)

S/N	Game Reward	Reward Value
1	Molly My Childhood Game Reward #1	10 STAR\$®
2	Molly My Childhood Game Reward #2	100 STAR\$®
3	Molly My Childhood Game Reward #3	500 STAR\$®
4	Molly My Childhood Game Reward #4	1,000 STAR\$®
5	Molly My Childhood Game Reward #5	5,000 STAR\$®
6	Molly My Childhood Game Reward #6	\$5 eCapitaMall Promo Code eVoucher
7	Molly My Childhood Game Reward #7	10,000 STAR\$®

4.3.1.1 For avoidance of doubt, Game Rewards are issued on a random basis for each Qualifying Action completed. Eligible Shoppers can receive the same Game Rewards more than once during the campaign period.

#### 4.3.2 General Definition of Game Token

S/N	Game Token	Remarks
1	Molly Memories	Game Token(s) can be used to exchange for a random Game Reward based on defined rate of exchange.

4.3.2.1 For avoidance of doubt, Game Token(s) have no reward value and are issued on a random basis for each qualifying action completed.

4.3.2.2 Shoppers can use Game Token(s) accrued to exchange for a random Reward based on defined rate of exchange during campaign period and is on a first-come-first-served, whilst stocks last basis.

4.3.2.3 The number of Game Token(s) required to exchange for any Game Reward shall be determined by the Organizer and may change from time to time without prior notice.

4.3.2.4 Any Game Token(s) obtained and/or accumulated by a User shall only be exchangeable into Game Rewards during the campaign period, on a while stocks last basis. Game Token(s) not exchanged within the Promotion Period shall lapse and become void and of no further use. For more information on Jolly Rewards on CapitaStar, go to <https://www.capitastar.com/sg/en/capitastar-app/JollyMolly.html>

## 5. GENERAL TERMS & CONDITIONS

5.1. Eligible Shoppers must snap the receipt(s) through their CapitaStar App on the same day of purchase during the Promotion Period and only approved receipt(s) will qualify for this Promotion.

5.2 The eCV Reward cannot be exchanged for different denomination and are subject to the relevant terms and conditions governing the use of the eCapitaVouchers. Please refer to [eCapitaVouchers terms and conditions](#).

5.3 By participating in this Promotion, the Member (CapitaStar members):

- 5.3.1. acknowledges and consents to the processing, collection, use and disclosure of his/ her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read and agreed with the CapitaLand Group's and Data Protection Policy available at <https://www.capitaland.com/international/en/legal-notice/privacy-policy.html> and may be amended, replaced, substituted from time to time.
- 5.3.2. agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the member directly or indirectly by reason of or in connection with this Promotion. The member shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the member. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.
- 5.4. Acceptance of any eCV Reward shall constitute consent on the part of the Eligible Shopper to allow the use of his/ her name, image, voice and/or likeness by the Organiser for editorial, advertising, promotional, marketing and/or other purposes without further compensation except where prohibited by law.
- 5.5. All eCV Rewards are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.
- 5.6. The eCV Reward will not be awarded until the submitted tax invoice(s), receipt(s) and/ or charge slip(s) are determined to be valid. The Organiser may reject any tax invoice, receipt and/ or charge slip as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 5.7. The Organiser and its partner(s) (if any) in this Promotion reserve the right to change, vary, replace, substitute, amend, withdrawal or cancel this Promotion and/or any of the terms and conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.
- 5.8. The Organiser does not make any warranty or representation in relation to any product or services offered in this Promotion or redeemed by vouchers or gift certificates and shall not accept any liability in respect of the same.
- 5.9. By participating in this Promotion, the Eligible Shopper represents that he/ she has read and agreed with this Promotion Terms and Conditions.
- 5.10. This Promotion Terms and Conditions shall be governed by the laws of Singapore and all participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve all disputes.
- 5.11. The Organiser's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.
- 5.12. Information stated in this Promotion's Terms and Condition is correct at the time printing and is subject to change without prior notice.